

**Quarterly Governance Report
Best Value Performance Indicators. Our current performance in 2005/06.**

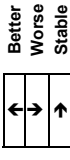
Key: N/a = Not Applicable

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Trend arrows

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BVPI	Indicator Description	Tgt/ Ind	TQ 03/04	BQ 03/04	Actual 04/05	Target 05/06	Actual Q1	Actual Q2	Actual Q3	Actual Q4	on/off Tgt	Comments	Quartile	Perf Trend	Target 06/07	
Corporate Health																
2a	Equality Standard for Local Government Level	T	0	0	2	2	2	2	0	0	0		N/a	→	2	
2b	The duty to promote race equality checklist score	T	55	26	53	68	53	53	0	0		Work profiled for later in the year	T	→	78	
8	% Invoices paid on time	T	96.74	90.89	91.05	100	94.13	94.8	0	0		Making steady progress towards target	M	↑	100	
9	Council tax collected (%)	T	98.5	97.2	99.5	99.3	29.8	58.19	0	0			T	N/a	99.2	
10	NNDR collected (%)	T	99.12	98	99.7	99.4	29.26	59.7	0	0			T	N/a	99.4	
11a	% of top 5% of earners that are women	I	26.69	14.7	16.67	20	13.33	13.33	0	0			B	↓	23.5	
11b	% of top 5% of earners that are from ethnic minorities	I	2.2	0	0	1.75	7.14	7.14	0	0			T	↑	1.95	
11c	% of top 5% earners with a disability	I	0	0	0	7	7.14	7.14	0	0		New indicator	N/a	N/a	7	
12	Days sick per member of staff	T	8.93	11.82	9.22	9	9.32	8.08	0	0		Slightly above target	M	↓	9	
14	Early retirements / staff	I	0.14	1.02	1.53	0.25	0	0	0	0			T	↑	0.2	
15	Ill health retirements / staff	I	0	0.61	0	0.25	0	0	0	0			T	→	0.25	
16a	% staff with disabilities	I	4.11	1.72	4.3	4.1	4.66	4.69	0	0			T	↓	4.1	
17a	% staff from ethnic minorities	I	2.4	0.6	2.4	2.4	2.47	2.17	0	0			T	↓	2.4	
157	% types of interaction delivered electronically	T	72	50.3	69.1	100	74.5	76.1	0	0		Projected outcome at end of December 2005 is 94% if all projects completed on time.	T	↑	100	
Housing																
64	No of vacant private sector dwellings returned into occupation	T	0	0	11	4	0	3	0	0		Cyclical nature of PI activity results in majority of re-occupations being obtained in latter part of FY (most in last quarter of FY)	N/a	↓	3	
183a	Average length of stay in B&B (weeks)	T	1.18	8.8	4.46	6	2.71	4.38	0	0			M	↑	6	
183b	Average length of stay in Hostel (weeks)	T	0	22.25	27.89	20	12.36	12.36	0	0			M	↑	22	
202	No of people sleeping rough on a single night	T	0	0	1	1	0	0	0	0		Annual Reporting	N/a	N/a	1	
203	% change in average number of families with dependant children in temporary accommodation	T	0	0	-15.77	5	0	0	0	0		Annual Reporting	N/a	N/a	5	

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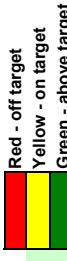
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213	Number of households considered homeless for whom housing advice casework intervention resolved their situation.	I	0	0	0	0	0.1	0.37	0	0		Number is based on number of households assisted through successful casework and dividing this figure by the number of thousand households in the Vale (current household figure - 48,174). 11 successful prevention cases in the 1st Quarter with 33 homeless presentations in the period.	N/a	N/a	0
214	Housing advice service: Repeat homelessness (%)	I	0	0	0	0	0	0	0	0		No repeat homeless applications during the 1st Quarter 2005/06 FY	N/a	N/a	0
Benefits															
76a	Benefit security - no of visits per 1000 cases	T	304	64.11	269.55	273	68	152.92	0	0		Ahead of target at half-year	M	↓	273
76b	Benefit security - no of investigators per 1000 cases	T	0.48	0.26	0.18	0.19	0.19	0.38	0	0			B	→	0.38
76c	Benefit security - no of investigations per 1000 cases	T	61.7	32.87	82.59	89	25.82	48.93	0	0		Ahead of target at half-year	T	↑	89.5
76b	Benefit security - no of prosecutions per 1000 cases	T	5.83	1.77	12.45	10	2.5	5.56	0	0		Ahead of target at half-year	T	↓	12
78a	Average time for processing new claims	T	31	46.3	25	36	27	34	0	0			T	↓	36
78b	Average time for processing changes of circumstances	T	7.2	13	5	9	8	8	0	0			M	↓	9
79a	% of cases where calculation was correct	T	99	96.8	99	99	98.4	100	0	0			M	↓	99
79b(i)	% of overpayments recovered as a % of Housing Benefit deemed recoverable	T	0	0	0	105	89.24	96.9	0	0		New target without quartile information. The guidance is being amended. Once stable, will assess if target is reasonable.	N/a	N/a	105
79b(ii)	% overpayments recovered during the period including overpayments identified during the period	I	0	0	0	57.5	49.17	54.4	0	0		New target without quartile information. The guidance is being amended. Once stable, will assess if target is reasonable.	N/a	N/a	57.5
79b (iii)	% of overpayments written off	I	0	0	0	5.5	0.66	0	0	0		Annual reporting	N/a	N/a	5.5
Environment															
82a	% of household waste recycled	T	16.86	10.85	21.3	24	21.3	22	0	0		Promotional schemes have now commenced	T	→	25
82a(ii)	Total tonnage of waste recycled	T	0	0	0	10179	2211	4484	0	0		As above	N/a	N/a	10325
82b	% of household waste composted	T	5.14	0	0.02	1	0	0.17	0	0		New composting scheme now commenced	B	→	3
82b(ii)	Total tonnage of waste composted	T	0	0	0	407	0	34	0	0		As above	N/a	N/a	1239
84	Household waste collected	I	371.7	430.3	348	351	89.39	176	0	0		Waste arising for 1st quarter 2005/6 up by 3% compared with a 7% reduction for 1st quarter 2004/5. Trying to establish cause	T	↓	353

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Red - off target
Yellow - on target
Green - above target

Better
Worse
Stable

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84b	% change (from previous year) in the waste collected (KG per head per annum)	T	0	0	0	0	2.97	1	0	0	0	As above	N/a	N/a	0.5
86	Cost of waste collection (£)	T	0	0	41.15	41.9	0	0	0	0	N/a	Annual reporting	N/a	N/a	42.56
166a	Environmental health checklist (%)	T	90	68.4	56.25	73	56.25	56.25	0	0	N/a	Indicator to be reported as at position on 31 March 2006. Work planned to achieve target to be carried out throughout the year.	B	→	83
199	Cleanliness of relevant land and highways (%)	T	12	25.2	22	18	0	0	0	0	N/a	Annual reporting	N/a	N/a	15
Planning															
106	% new homes on brown field sites	T	86	45.2	92	60	0	94	0	0	N/a	6 monthly reporting	N/a	N/a	60
109a	% of major planning applications in 13 weeks	T	63.58	40.25	51	60	29	33	0	0	0	Only 7 major applications were determined. Major applications require Section 106 agreements for highway contributions with the County Council which is not within the Vale's control. Representations have been made to Oxfordshire County Council to improve their speed of performance on Section 106s.	B	↓	60
109b	% of minor planning applications in 8 weeks	T	71	52	51	65	60	70	0	0	0	See comments in Key issues report	M	↑	65
109c	% of other planning applications in 8 weeks	T	86	73.98	77	80	85	86	0	0	0		M	↑	80
179	% standard searches in 10 days	T	100	93.28	99.6	100	99.87	99.6	0	0	0	Close to target.	M	↑	100
200a	Did authority submit the Local Development Scheme by 28.3.2005 (new 2005-6)	T	0	0	0	yes	yes	0	0	0	N/a	Annual reporting	N/a	N/a	yes
200b	Has authority met the Local Development Scheme milestones (new for 2005-6)	T	0	0	0	yes	0	yes	0	0	N/a	6 monthly reporting	N/a	N/a	yes
200c	Did the authority publish an annual monitoring report by December of the last year	I	0	0	0	yes	0	0	0	0	N/a	Annual reporting	N/a	N/a	yes
204	% appeals allowed against authorities decisions to refuse planning permission	T	0	0	32	35	0	17	0	0	N/a	6 monthly reporting	N/a	N/a	35
205	Quality of service checklist (%)	T	0	0	72	80	0	78	0	0	N/a	6 monthly reporting	N/a	N/a	85
219a	Total number of conservation areas	I	0	0	0	52	0	0	0	0	N/a	Annual reporting	N/a	N/a	52
219b	% of conservation areas with an up to date character appraisal	I	0	0	0	0	0	0	0	0	N/a	Annual reporting	N/a	N/a	10

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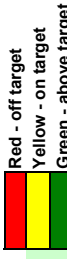
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219c	% of conservation areas with published management proposals	I	0	0	0	0	0	0	0	0	N/a	Annual reporting	N/a	N/a	4	
Community Development																
126	Domestic burglaries per 1000 households	I	0	0	5.38	5.36	1.54	3.24	0	0	0	Off target by four offences. Action by Police to deal with one prolific offender should see an improvement for next quarter	N/a	↓	5.36	
127a	Violent crimes per 1000 population	I	0	0	0	10.46	2.97	6.19	0	0	0	Could be due to re-categorisation of some common assaults as woundings	N/a	N/a	10.1	
127b	Robberies per 1000 population	I	0	0	0	0.24	0.05	0.06	0	0	0		N/a	N/a	0.23	
128	Vehicle crimes per 1000 population	I	0	0	6.1	6.9	1.64	3.12	0	0	0		N/a	↓	6.5	
156	% of authority buildings open to the public - accessible for disabled	T	67	27	83	100	83	83	0	0	0	Top quartile after significant efforts. Only 2 Vale properties still to be adapted - Charter multi-storey car park and Wantage Leisure Centre - which should be completed by Qtr 4	T	→	100	
174	No of racial incidents recorded per 100,000 population	I	0	0	0	0.86	0.86	0.86	0	0	0	1 incident reported during the 1st Quarter - this related to racist graffiti in multi-storey car park.	N/a	↓	0.86	
175	% of racial incidents that resulted in further action	T	100	0	N/a	100	100	100	0	0	0	The Council undertook action to remove the racist graffiti reflected by BVPI174.	T	→	100	
225	Actions against domestic violence	I	0	0	0	0	0	0	0	0	N/a	Annual Reporting	N/a	N/a	0	
226a	Advice and guidance services - total spent £	I	0	0	0	200000	200000	200000	0	0	0		N/a	N/a	200000	
226b	CSL Quality Mark % monies spent on advice and guidance provided by external organisations	I	0	0	0	75	75	75	0	0	0		N/a	N/a	75	
226c	Advice and guidance services - direct provision £	I	0	0	0	450000	450000	450000	0	0	0		N/a	N/a	450000	